



## QUALITY POLICY

LUSOPALEX UNIPESSOAL LDA mission is to understand and satisfy the needs of patients and health professionals -both medical practitioners and health system managers- by providing advanced, efficient hospital solutions integrating products, systems, technology and health services, through distribution agreements with world-leading manufacturers

LUSOPALEX UNIPESSOAL LDA is committed to comply with the requirements of the UNE-EN-ISO9001 standards. An essential part of this commitment is to comply with the legal and regulatory requirements of our customers as well as other requirements that the organization subscribes.

Annually we are committed to the establishment and revision of quality objectives, in accordance with the company's policy to achieve continuous improvement of the quality management system.

To fulfill all our commitments we consider fundamental:

- The satisfaction of our customers.
- The search for new medical and hospital solutions adapted to the current needs of our customers.
- The adequate selection and subsequent training of all employees for the effective implementation of the quality management system.
- The identification of all the relevant stakeholders to know their needs about the quality management system.

A handwritten signature in blue ink, appearing to read "Xavier Carbonell". The signature is fluid and stylized, with a long horizontal stroke at the end.

XAVIER CARBONELL  
CEO LUSOPALEX UNIPESSOAL LDA

02/03/2017